

General Conditions

Rates

Rates are all quoted in Euro and are based on present cost conditions (July 2007) and include VAT taxes. They are valid from 01.11.2007 to 31.10.2008. A.M.I. reserves itself the right to alter prices if major increases occur during the course of the year.

Hotels

A.M.I. reserves itself the right to provide hotels of similar category if the circumstances make it necessary, at no additional cost or refund.

Reservation Terms

Individual reservations will be made by addressing your fax or e-mail to our reservation centre:

A.M.I. - Assistance & Management International - Tour Operator • Via Palestro, 30 - 00185 ROMA Tel. 06.44.70.44.84 - Fax 06.44.70.44.76 - E-mail: booking@amitour.it

A.M.I. Tour Operator undertakes to confirm reservations within 24 hours, confirmation will also be given as regards the hotel requested or another hotel of same class, standard and, if available, of the same price.

Please note that your reservation form must specify the subject or reference as follows: **reservation confirmation**.

Voucher

Each reservation will correspond to a reservation number to be printed on the voucher. All voucher shall bear the following writing: **"reservation and payment through A.M.I. - Magic Group Srl"**.

Cancellations and refunds

Procedure

Partial cancellation of a previously confirmed booking, must be followed by a new **"confirmation order"** from A.M.I., confirming the modified booking. Full cancellation of all services of a previously confirmed booking must be followed by an A.M.I. confirmation. A.M.I. will not be responsible for any cancellation not confirmed and will regularly debit the relative no-show charges.

Cancellation fee

Hotel bookings cancelled without due notice are subjected to a cancellation fee according to the following scale:

Cancellations up to 8 days before the arrival:
no penalty.

Cancellations 7 to 2 days before the arrival:
10% of the full rate.

Cancellations 1 day before arrival or no-show:
75% of the full rate.

Claims

Claims will be accepted provided that they are duly written and forwarded to our headoffice during the customer's stay in Italy. Magic Group Srl will not accept any claim notified after completion of the tour, unless it has been addressed to our headoffice in due course.

Payments

Unless otherwise stipulated by special agreements, all reservations must be prepaid. Agent's vouchers will be honoured by our offices only if the cost of the services is fully paid by bank swift-remittance that should reach our office at least 7 days before arrival date.

The bank swift will be addressed to:

Magic Group Srl - Via Palestro, 30 - 00185 Roma

Our Banks:

BANCA di ROMA

Ag 2 - Via Merulana, 17 - 00185 Rome.

Our Account Number: C/C 14969/30

Swift code: BROM IT R1002

IBAN code: IT44E0300205005000001496930

CAB 5005.4 - ABI 3002.3

BANCA POPOLARE EMILIA ROMAGNA

Succursale "B" - Via Castro Pretorio, 118 - 00185 Rome

Our Account Number: C/C 1128209

Swift code: BROM IT 22XXX

IBAN code: IT71J0538703202000001128209

CAB 3202 - ABI 5387

Liability

The liability of A.M.I. is limited. A.M.I. acts only as an agent for the passengers in all functions pertaining to hotel reservations and accommodations, restaurants, meals and services, sightseeing tours and transportation of whatever nature, and assumes no liability for injury, loss, damage, accident, delay or inconveniences which may occur either by reason of defect, or direct or indirect result of God, or as acts of government or other civil authorities (war, civil disturbances, strikes, etc.) or from any cause beyond A.M.I. control. A.M.I. can accept no responsibility for the loss or additional expenses due to delay or changes in schedule or other causes. A.M.I. reserves the right to vary itineraries in order to improve each tour, to the tour members' enjoyment and advantage. A.M.I. reserves the right to cancel or rescheduled any tour departure in accordance with operation requirements.

The conditions of this brochure will start only after signature of a contract.

The rates in our brochure constitute an integral part of the contract.

All disputes will be deferred to the Court of Rome.